ABOUT THE ETON UPHOLSTERED COLLECTION

Thank you for your interest in our Eton Upholstered Collection. We developed this informational packet to take the guesswork out of making your selection and placing your order. However, if you have questions not addressed below, please call us at 800-535-8776. One of our representatives will be glad to assist you.

DESIGN & CONSTRUCTION

Our Eton Upholstered Collection brings together sophisticated continental lines softened with the timeless curves of a traditional English arm. Loose back and T-shaped seat cushions have supportive foam cores cocooned in luxurious hypoallergenic down blend encased in 100% cotton channel quilted down proof ticking. Engineered hardwood frame is kilndried and fitted with a resilient steel suspension system.

UPHOLSTERY & FINISH

Customize your Eton Upholstered Collection in hundreds of fabrics from our beautifully curated collection, including family-friendly performance styles, or send us your own. Finishes: Latte, Walnut, Flannel, Fossil or Sierra.

ORDERING AND DELIVERY

To place an order, please call 800-535-8776.

ITEM	ITEM#
Eton Club Chair	UC128
Eton Ottoman	UO065
Eton Chair & Ottoman	US842
Eton Loveseat	US135
Eton Sofa	US136
Eton 2 pc Sectional	US844
- Right Arm Apt Sofa & Left Arm Chaise	
Eton 2 pc Sectional	US845
- Left Arm Apt Sofa & Right Arm Chaise	
Eton Right Arm Chaise	UH024
Eton Left Arm Chaise	UH025
Eton Right Arm Apt Sofa	US197
Eton Left Arm Apt Sofa	US198

Please note: Send continuous yardage only; we cannot use multiple pieces of material. Yardage must be on a bolt, not folded.

CUSTOMER'S-OWN-MATERIAL (COM) INFORMATION FOR THE ETON UPHOLSTERED COLLECTION

FABRIC REQUIREMENTS

Please Note: All fabric must be at least 54"wide.

NON-RAILROADED							
ITEM NAME	PLAIN FABRIC	1"-14" REPEAT	15"-24" REPEAT	25"-27" REPEAT	28"-36" REPEAT		
Eton Club Chair	11 yd	11 yd	12 yd	12 yd	13 yd		
Eton Ottoman	4 yd	5 yd	5 yd	5 yd	5 yd		
Eton Chair & Ottoman	14 yd	15 yd	15 yd	15 yd	16 yd		
Eton Loveseat	17 yd	18 yd	19 yd	20 yd	20 yd		
Eton Sofa	22 yd	24 yd	25 yd	26 yd	27 yd		
Eton 2pc Sectional - (both configurations)	29 yd	31 yd	33 yd	33 yd	35 yd		
Eton Left/ Right Arm Chaise	13 yd	14 yd	15 yd	15 yd	16 yd		
Eton Left/Right Arm Apt Sofa	16 yd	17 yd	18 yd	18 yd	19 yd		

RAILROADED							
ITEM NAME	PLAIN FABRIC	1"-14" REPEAT	15"-24" REPEAT	25"-27" REPEAT	28"-36" REPEAT		
Eton Club Chair	8 yd	9 yd	9 yd	10 yd	10 yd		
Eton Ottoman	3 yd	4 yd	4 yd	4 yd	4 yd		
Eton Chair & Ottoman	10 yd	12 yd	12 yd	13 yd	13 yd		
Eton Loveseat	13 yd	15 yd	15 yd	16 yd	17 yd		
Eton Sofa	17 yd	19 yd	20 yd	21 yd	22 yd		
Eton 2pc Sectional - (both configurations)	22 yd	24 yd	26 yd	27 yd	28 yd		
Eton Left/Right Arm Chaise	10 yd	11 yd	12 yd	12 yd	13 yd		
Eton Left/Right Arm Apt Sofa	12 yd	13 yd	14 yd	15 yd	15 yd		

ABOUT BALLARD'S "CUSTOMER'S-OWN-MATERIAL" SERVICE

For a truly custom look, we'll expertly upholster your favorite Ballard Designs piece using your own material – just follow the guidelines below. Our Product Specialists are standing by to answer any questions and to help place your COM order.

Striped patterns or plaids for tufted furniture

(tufting process distorts the stripes)

SELECTING YOUR FABRIC

What fabrics will we NOT accept?

- LeatherSheets
- Silk Rugs
- Vinyl
 Quilted pieces
- · Fabric with flaws

Other helpful things to know when selecting your fabric:

- If your fabric features a central design, we will make every effort to center it on your item, when specified on the order form.
- · Any stripes will be arranged vertically, unless you request horizontal striping.
- · We only accept continuous yardage.
- · Contrasting fabrics only accepted on select items (please call for details).
- · Inadequate fabric WILL delay your order.
- We reserve the right to refuse the fabric if it will compromise the quality of the piece.
- Many customers choose a Ballard Fabric-by-the-Yard for their COM; please call for information or see our selection online.

PREPARING AND SENDING YOUR FABRIC

How should you prepare the fabric you send?

- · Inspect the fabric for flaws.
- · See the attached page for yardage requirements; Yardage must be on a bolt, NOT folded.
- Measure carefully (excess fabric cannot be returned).

How do you order this service and what to do then?

- Please call 1-800-535-8776 or email com@ballarddesigns.net to request an order form. (You must have this form to avoid delays.)
- Please cut a small swatch (at least 1" sq.) and staple to your order form with the correct side facing up (this precautionary measure helps ensure that your fabric can be matched to the order form in the unlikely event they were to become separated).
- Please indicate on your order form if your fabric will be sent in separate packages.
- · Please make sure the mailing label of your package matches the address printed on the order form.
- · Please also provide your name, return address, and a phone number where you can be reached.
- · An estimated delivery time is available when you place your order.
- Fabric and completed order form must be received before we can place your order.

Please note: All COM furniture is made to order. Therefore, these items are non-returnable.

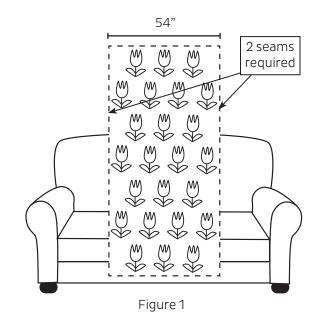
If you have ANY concerns or would like to place an order, please call our Product Specialists at 800-535-8776.

ABOUT "RAILROADED" FABRIC IN CUSTOM UPHOLSTERY

To help you select fabric that will result in a top-quality custom look for your COM upholstered furniture, we've put together the additional guidelines below.

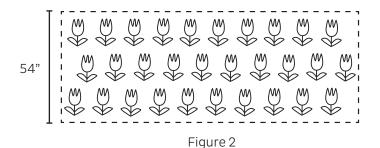
NON-RAILROADED FABRIC:

Generally, fabric patterns are printed or woven vertically along the bolt. Since most fabrics are 54" wide, a sofa upholstered in a vertical-print fabric will usually have two seams, as shown in Figure 1. Note: Upholstering with vertical-print fabrics generally requires more yardage than is needed with horizontal-print fabrics (see below).

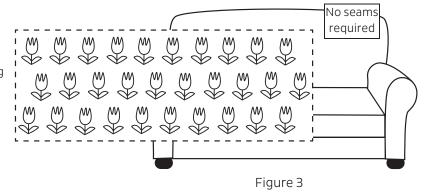


RAILROADED FABRIC:

Sometimes, the fabric's pattern is printed or woven horizontally across the bolt (see Figure 2).



In upholstery terminology, this means that the fabric runs across the furniture horizontally, thereby eliminating vertical seams and providing a more professional look, as shown in Figure 3.



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ABOUT THE ETON UPHOLSTERED COLLECTION

DIMENSIONS* SEE NOTE



*Due to manufacturing variances, all upholstery dimensions can vary up to $^{1}/_{2}$ ".

ABOUT THE ETON UPHOLSTERED COLLECTION

DIMENSIONS* SEE NOTE

ETON LOVESEAT (US135)



63¹/₂"W

ETON SOFA (US136)



*Due to manufacturing variances, all upholstery dimensions can vary up to $^{1}\!/_{2}\text{"}.$

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ABOUT THE ETON UPHOLSTERED COLLECTION

DIMENSIONS* SEE NOTE

ETON 2PC SECTIONAL- RIGHT ARM APT SOFA & LEFT ARM CHAISE (US844) (shown) ETON 2PC SECTIONAL- LEFT ARM APT SOFA & RIGHT ARM CHAISE (US845) Please note: Left or Right Arm is determined by facing the item.



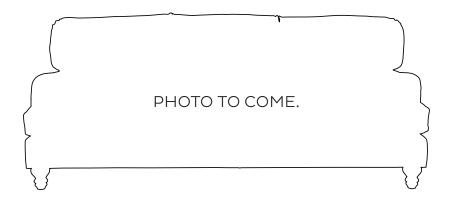
102"W

*Due to manufacturing variances, all upholstery dimensions can vary up to $^{1}/_{2}$ ".

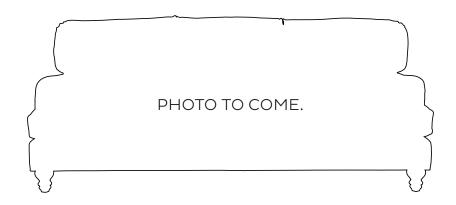
ABOUT THE ETON UPHOLSTERED COLLECTION

DIMENSIONS* SEE NOTE

ETON RIGHT ARM CHAISE (UH024) ETON LEFT ARM CHAISE (UH025)



ETON RIGHT ARM APT SOFA (US197) ETON LEFT ARM APT SOFA (US198)



*Due to manufacturing variances, all upholstery dimensions can vary up to $^{1}\!/_{2}\text{"}.$