ABOUT THE COURBE STORAGE BENCH

Thank you for your interest in the Courbe Storage Bench. If you have any questions not addressed in this information packet, please call 800-535-8776.

One of our representatives will be glad to assist you.

DESIGN & CONSTRUCTION

Named for its sensuously curved silhouette, it makes a perfect perch at the foot of the bed, in the entry or living room. Padded top opens on safety hinges to a generous, fully lined storage space. Interior dimensions: $16^1/2^{11}$ H x 33"W x $13^1/2^{11}$ D. Crafted of hardwood and hand finished with brass nail head trim. Made in the USA. Overall exterior dimensions: 22^{11} H x 41^{11} W x 21^{11} D.

UPHOLSTERY & FINISH

Order your Courbe Storage Bench in Off-White Twill, purchase any of our fabrics by the yard or provide your own fabric through our Custom Shop (see additional information in this package for details).

SEE IT BEFORE YOU BUY IT

The hardest part of custom upholstery used to be imagining what it would look like. Not anymore. At ballarddesigns.com, you don't have to rely on guesswork. When you find the item online you'd like to customize, just click on the fabric icon to select from our Fabrics by the Yard. You'll see exactly what your newly upholstered piece will look like in an instant.

CUSTOM SHOP YARDAGE REQUIREMENTS

Please note: all fabric must be at least 54" wide.

| | | RA | ILROADED FAB | RIC | | |
|-----------------------|------------------------------|----------------------------------|-------------------------|----------------------------|---|--|
| <u>Item</u> Bench | <u>Plain Fabric</u> 4 yds | 1"-14" Repeat 51/2 yds | 15"-24" Repeat 6 yds | 25"-27" Repeat 61/4 yds | 28"-36" Repeat 6 ¹ / ₂ yds | |
| NON-RAILROADED FABRIC | | | | | | |
| <u>Item</u> | <u>Plain Fabric</u> 4 yds | <u>1"-14" Repeat</u> 51/2 yds | 15"-24" Repeat 6 yds | 25"-27" Repeat 61/4 yds | 28"-36" Repeat 61/2 yds | |
| | Please send | continuous yardag | ge only; we cannot 1 | use multiple pieces o | f material. | |

ORDERING AND DELIVERY

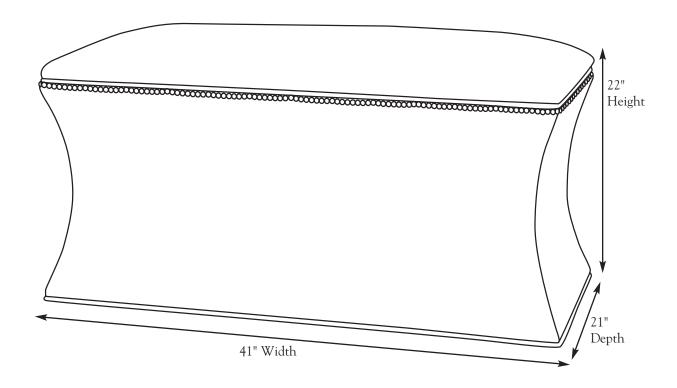
To order, call 800-535-8776, use the catalog order form or order online at www.ballarddesigns.com. An estimated delivery time is available when you place your order. For Custom Shop orders, the delivery time is based on when the vendor receives your fabric.

| <u>ITEM</u> | ITEM# |
|----------------------|--------|
| Courbe Storage Bench | #UB006 |

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ABOUT THE COURBE STORAGE BENCH



Exterior Dimensions: $22"H \times 41"W \times 21"D$. Interior Dimensions: $16^{1}/_{2}"H \times 33"W \times 13^{1}/_{2}"D$.



ABOUT BALLARD'S CUSTOM SHOP SERVICE FOR THE COURBE STORAGE BENCH

Enjoy a truly custom decor, combining your choice in fabric with the quality of Ballard Designs. For the ultimate in decorating versatility, we offer our Custom Shop service that allows <u>you</u> to supply the material with which your furniture will be upholstered. This information packet answers frequently asked questions about our Custom Shop; if you have concerns not addressed here, call us at 800-535-8776.

Please Note: All Custom Shop furniture is made to order. Therefore, these items are non-returnable.

SELECTING YOUR FABRIC

To ensure the professional quality of your custom furniture, please read the important details below.

- All fabric must be continuous yardage; we cannot accept multiple pieces of material.
- ♦ We cannot use silk materials for Custom Shop.
- Due to fabric thickness, we cannot use such materials as leather, vinyl, quilted pieces or bed sheets for Custom Shop.
- Before sending your fabric to us, please inspect it for flaws.
- If your fabric is woven with a front and a back, please clip off the bottom corner of the order form and pin it to the side of your fabric that you prefer as the front.
- Please do not send contrasting fabrics, welt or fringe.
- If your fabric features a central design, we will make every effort to center it on your item, if you so specify.
- Any stripes will be arranged vertically, unless you request horizontal striping.
- Because inadequate fabric will delay your order, and excess fabric cannot be returned, please measure carefully.
- If you have any questions about the suitability of your fabric choice, please call 800-535-8776 and ask one of our Product Specialists for guidance.

ORDERING AND DELIVERY

If you are ordering the Courbe Storage Bench made in a fabric you will be sending to us,* complete the attached form and enclose it with your material. We must have this form before we can proceed with your order. Please cut a small swatch of your fabric (at least I "Sq.) and staple it to your order form with the correct side facing up. In the unlikely event that your material and order form become separated, this precaution will assist us in determining to which customer the fabric belongs.

If your fabric and order form will be sent to us in separate packages, please indicate so on your order form. On the mailing label of the package in which the fabric arrives, it is very important that you add "Attention Custom Shop Dept." (For your convenience, the order form includes a pre-printed label that you may clip out and use.) Please also provide your name and return address so that we are certain from whom the material was sent. An estimate of delivery time is available when you place your order.

Regardless of your choice of material, please note that the base price of each item is in addition to the cost of your fabric.

*Many customers choose a Ballard Fabric-by-the-Yard for their Custom Shop upholstery; swatches and additional information is available.

OTHER CUSTOM SHOP PRODUCTS

We are pleased to provide our Custom Shop service on a wide variety of furniture. If you are interested in further customization of your decor, please call us for information on these options, as well.

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COM UPHOLSTERED FURNITURE ORDER FORM ALL INFORMATION MUST BE COMPLETE OR YOUR ORDER WILL BE DELAYED

| 1) | Please check one of the following boxes: [] I am ordering: [] UB006 Courbe Storage Bench to be upholstered in my own material. [] My fabric (in the amount specified) is being sent separately, labeled with my name and address. |
|----|---|
| 2) | Please complete, if applicable: Place the design/pattern of my material in the following manner: |
| 3) | Please provide all of the following information: Ship my order to the following name and address: Daytime phone () |
| 4) | Please indicate amount and method of payment: Item Base Priceunits @ \$each = \$ Item Base Priceunits @ \$each = \$ Tax: OH residents, GA and FL residents as applicable. \$ Oversize Charges \$ Standard S&H Charges \$ TOTAL PRICE \$ [] CHARGE: Circle type of card and fill in all blanks. VISA DISCOVER MASTERCARD AMEX Account # Expiration Date (required) Cardholder's Signature: Cardholder's Billing Address (if different from ship-to address above): [] CHECK OR MONEY ORDER ENCLOSED: Make check payable to Ballard Designs. Sorry, no CODs or cash. Orders paid by check will be held until check clears. |
| 5) | I request that Ballard Designs follow the above instructions. I HAVE READ THIS INFORMATION PACKET CAREFULLY AND UNDERSTAND THAT BECAUSE THIS IS A CUSTOMIZED ORDER, CHANGES OR CANCELLATIONS ARE NOT POSSIBLE ONCE PRODUCTION HAS BEGUN. I recognize that the delivery of my COM order is based upon when Ballard receives the appropriate yardage from me. Finally, I ACKNOWLEDGE THAT COM ITEMS ARE NOT RETURNABLE FOR REFUND OR EXCHANGE. Signature Date |
| 6) | When complete, send this form to: |
| | RETURN TO: FARRIC |

BALLARD 8 DESIGNS

ATTN: BALLARD DESIGNS CALL CENTER COM DEPT. - GATE 51 5568 WEST CHESTER ROAD WEST CHESTER, OH 45069

FABRIC FRONT

Please clip a piece of your fabric to the front of this form with the correct side facing up. Then, mail your fabric and the order form to us, using the label at left.